



Naturopathic Services at The Jocelyn Centre

Women's & Men's Health, Birth, Breastfeeding, Children, Puberty, Menopause

January 2010

Consultations:

Appointment Type	Cost	Cancellation Notice Required
Initial Consultation – 1 ½ hours	\$150.00	2 working days
Subsequent Consultations - 1 hour	\$95.00	24 hours

Missed Consultations & Late Cancellation Fees:

Missed consultations, without adequate notice, incur a late cancellation fee of 35% of the consultation + GST. Cancellations must be given with adequate notice (see table above for specific appointment types). Consultations are GST exempt but cancellation fees attract GST. Credit card details are taken when you make your initial appointment, however they will only be used if adequate cancellation notice is not given and are deleted after your initial appointment.

Checklist for Your Initial Consultation

- Your Doctor's referral (if available) in order to claim Tax Offset (see General Information below).
- Your completed Questionnaire. Please DO NOT send this questionnaire. If you have not received your questionnaire, please call reception or download one from our website.
- Any relevant & recent medical records (include results sheets with exact figures, wherever possible).
- The actual containers of any medications and/or natural medicines/supplements you have whether currently being taken or not. This enables your practitioner to assess if these can be used as part of your treatment. Prescribed medications will only be replaced by less invasive or natural alternatives in co-operation with the prescribing doctor. Please do not bring a list of supplements/medications alone and ensure you do not bring out of date items.
- Funds for supplements and herbal medicines (naturopathic consultations only).

General Information:

For your convenience, our naturopaths are available 6 days a week with after-hours consultations on most days. Please phone **(02) 9268 9000** to make an appointment.

Reception & Dispensary: Mon to Sat 9:00am – 5:00pm (and often on week nights – call to confirm).

Naturopathic consultations: Mon to Fri 9:00am – 7.00pm
Saturday 9:00am – 5.00pm

Medical consultations: Tues 11:00am – 5.30pm
Wed 9:30am – 4.00pm

Methods of Payment: Consultation fees are GST exempt and can be paid by EFTPOS, cash, cheque, money order or credit card. Cheques should be made out to "Natural Fertility Management Pty Ltd".

Buying Additional Herbal Medicine: We make enough of your herbal medicine to last until your next consultation as formulas can often change during your treatment. 24 hours notice is required when placing your order to ensure adequate preparation time, and credit card details are required. If you are unable to provide credit card details please allow up to half an hour preparation time on arrival. Please note we are unable to dispense the same herbal formula for more than 3 months without a consultation, as the herbs may no longer be appropriate for your current health status.

Distance Consultations: we offer treatments via phone to patients unable to attend in person, after at least one face-to-face consultation which is an industry requirement. If treatment continues for more than 6 months, a further face-to-face consultation may be required. Natural remedies can be posted nationally and internationally via secure delivery methods.

Rebates: standard Medicare rebates apply for medical consultations only. The Medicare Safety Net may apply for annual family medical expenses. Most Private Health Funds offer partial rebates, though these vary for natural therapy consultations and for natural medicines and supplements.

Net Medical Expenses Tax Offset: Naturopathic consultations and supplements can count towards the tax-deductible medical expenses incurred each year. In order to claim the costs incurred at the Jocelyn Centre, you will need to organise a referral to your naturopath from a doctor before you attend your first consultation. Health costs over \$1500 in a financial year can qualify for a 20% tax deduction. Refer to: www.ato.gov.au/individuals - Claimable Medical Expenses.